Survey questionnaire

Research Title: Job Satisfaction and Professional Challenges among Social Welfare Graduates in Bangladesh

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Respondent Code: _____ Date: _____ Interviewer Code: _____

Participant Information and Consent

Participation is voluntary. You may decline any question or stop at any time. Please do not provide your name, contact details, or employer's name. Before use, the researcher must explain the intended use, storage, access and retention of responses and provide a research contact.

Researcher contact: _____ Intended use and storage: _____

Do you voluntarily agree to participate?

☐ Yes ☐ No — End the survey

Select one response unless otherwise indicated.

Section A: Eligibility and Background

A1. Have you completed a BSS or MSS degree from the Institute of Social Welfare and Research, University of Dhaka?

☐ Yes ☐ No — End the survey

A2. Are you currently engaged in paid employment or self-employment?

☐ Yes ☐ No — End the survey

A3. Is your main workplace located in Dhaka City?

☐ Yes ☐ No — End if maintaining Dhaka-based eligibility

A4. Age in completed years: _____

A5. Gender:

☐ Male ☐ Female ☐ Another identity ☐ Prefer not to say

A6. Highest completed educational qualification:

☐ BSS ☐ MSS ☐ MPhil ☐ PhD ☐ Other: _____

A7. Year of completing your most recent social welfare qualification:

_____

A8. Marital status:

☐ Never married ☐ Married ☐ Widowed ☐ Divorced/Separated ☐ Prefer not to say

A9. Approximate monthly personal earnings:

☐ Below BDT 30,000 ☐ BDT 30,000–50,000 ☐ BDT 50,001–80,000 ☐ Above BDT 80,000 ☐ Prefer not to say

Section B: Current Employment and Career History

B1. In which sector is your main current job?

☐ Government—BCS ☐ Government—Other ☐ Education/Academia ☐ Banking ☐ NGO/Development ☐ Private/Corporate ☐ Healthcare ☐ Business/Self-employment ☐ Other: _____

B2. What is your current job title or designation? Do not name your employer.

_____

_____

_____

_____

B3. Briefly describe your main duties and responsibilities.

_____

_____

_____

_____

B4. What is your employment arrangement?

☐ Permanent ☐ Fixed-term/Project-based ☐ Temporary/Casual ☐ Self-employed ☐ Other: _____

B5. Total professional work experience: _____ years _____ months

B6. Time in your current job: _____ years _____ months

B7. How did you obtain your current job?

☐ Competitive examination and interview ☐ Direct application and interview ☐ Direct offer ☐ Personal/Professional referral ☐ Established own business/work ☐ Other: _____

B8. Have you previously worked in another occupation or sector?

☐ Yes ☐ No — Skip B9

B9. What were your previous occupations/sectors, and why did you change?

_____
_____
_____
_____

Section C: Career Expectations and Occupational Alignment

C1. Immediately before entering employment, which career field did you most want to pursue?

☐ Government—BCS ☐ Government—Other ☐ Education/Academia ☐ Banking ☐ NGO/Development ☐ Direct professional social work ☐ Research ☐ Private/Corporate ☐ Business/Self-employment ☐ Undecided ☐ Other: _____

C2. Before entering employment, did you intend to pursue professional social work practice? Examples include counselling, rehabilitation, casework, and community or hospital social services.

☐ Yes ☐ No ☐ Undecided ☐ Cannot recall

C3. Does your current job involve direct professional social work practice?

☐ Yes ☐ No ☐ Unsure

C4. Does your current job involve broader social welfare-related activities, such as policy, administration, community development, teaching or research?

☐ Yes ☐ No ☐ Unsure

C5. How closely does your current career match your original career expectations?

☐ Not at all ☐ Slightly ☐ Moderately ☐ Closely ☐ Very closely ☐ Cannot recall/Not applicable

C6. Which factors influenced your choice of your current career? Select all that apply.

☐ Personal interest ☐ Salary and benefits ☐ Job security ☐ Social status ☐ Promotion prospects ☐ Helping people ☐ Use of education and skills ☐ Family expectations ☐ Available job offer ☐ Other: _____

C7. If you considered professional social work but chose employment outside it, which factors influenced that decision? Select all that apply.

☐ Limited vacancies ☐ Limited long-term opportunities ☐ Low salaries ☐ Job insecurity ☐ Limited promotion ☐ Limited recognition ☐ Low social prestige ☐ Preference for another career ☐ Other: _____ ☐ None ☐ Not applicable—I work in professional social work ☐ Not applicable—I did not consider this career ☐ Unsure

Select None, a Not applicable option, or Unsure on its own.

Section D: Overall Job Satisfaction

D1. Overall, how satisfied are you with your current job?

☐ Highly dissatisfied ☐ Dissatisfied ☐ Neither satisfied nor dissatisfied ☐ Satisfied ☐ Highly satisfied

D2. How satisfied are you with each aspect of your current job?

1 = Highly dissatisfied; 2 = Dissatisfied; 3 = Neither; 4 = Satisfied; 5 = Highly satisfied; N/A = Not applicable.

Aspect	1	2	3	4	5	N/A
Salary structure	☐	☐	☐	☐	☐	☐
Job security	☐	☐	☐	☐	☐	☐
Workplace environment	☐	☐	☐	☐	☐	☐
Organizational support	☐	☐	☐	☐	☐	☐
Promotion opportunities	☐	☐	☐	☐	☐	☐
Professional recognition	☐	☐	☐	☐	☐	☐

received in your current role						

D3. What contributes most to your satisfaction with your current job?

_____

_____

_____

_____

D4. What contributes most to your dissatisfaction with your current job?

_____

_____

_____

_____

Section E: Workplace Conditions and Challenges

E1. Which challenges do you experience in your current job? Select all that apply.

☐ Inadequate salary ☐ Job insecurity ☐ Limited promotion ☐ Excessive workload ☐ Long/unpredictable hours ☐ Insufficient resources ☐ Inadequate supervision ☐ Limited recognition ☐ Limited opportunity to apply skills ☐ Favouritism or nepotism ☐ Other: _____ ☐ None ☐ Prefer not to answer

Select None or Prefer not to answer on its own.

E2. Does your employer provide training or professional development?

☐ Yes ☐ No ☐ Unsure ☐ Not applicable

E3. Are promotion requirements clear to you?

☐ Yes ☐ Partly ☐ No ☐ Not applicable

E4. What additional support would help you perform your work more effectively?

_____

_____

_____

_____

Section F: Social Welfare Education and Work

F1. How relevant is your social welfare education to your current job?

☐ Not at all ☐ Slightly ☐ Moderately ☐ Very ☐ Extremely ☐ Unsure

F2. Which learning experiences or skills do you use at work? Select all that apply.

☐ Communication and interviewing
☐ Counselling
☐ Research and data analysis
☐ Community organization
☐ Social policy and administration
☐ Needs assessment
☐ Critical thinking and problem-solving
☐ Ethical decision-making
☐ Other: _____
☐ None

F3. How adequately did your education prepare you for your current work?

☐ Not at all ☐ Slightly ☐ Moderately ☐ Very ☐ Extremely ☐ Unsure

F4. Describe any gap between your academic preparation and workplace requirements.

_____
_____
_____
_____

Section G: Professional Identity and Recognition

G1. How do you usually describe your professional identity?

_____
_____
_____
_____

G2. “I experience uncertainty about my professional identity as a social welfare graduate.”

☐ Strongly disagree ☐ Disagree ☐ Neither agree nor disagree ☐ Agree ☐ Strongly agree

G3. If you experience such uncertainty, explain briefly.

_____

_____

_____

_____

☐ Not applicable

G4. How is social work recognized as a profession in Bangladesh?

☐ Highly recognized ☐ Moderately recognized ☐ Poorly recognized ☐ Not recognized at all ☐ Unsure

G5. To what extent do employers understand the knowledge and skills developed through social welfare education?

☐ Not at all ☐ Slightly ☐ Moderately ☐ Considerably ☐ Very greatly ☐ Unsure

G6. Which factors limit professional recognition of social work? Select all that apply.

☐ Limited public understanding ☐ Limited designated positions ☐ Unclear recruitment criteria ☐ Limited government initiatives ☐ Inadequate remuneration ☐ Unclear standards or regulatory arrangements ☐ Limited supervised practice ☐ Other: _____ ☐ None ☐ Unsure

Section H: Recommendations

H1. What changes to the curriculum or practical training would improve graduates' preparation for employment?

_____

_____

_____

_____

H2. What should universities or alumni organizations do to strengthen career opportunities?

_____

_____

_____

_____

H3. What should employers or policymakers do to improve recognition and job satisfaction?

_____

_____

Thank You for Your Participation